

## Communities



## Attributes & Highlights

Visit Cook County MN is the communities of Lutsen-Tofte-Schroeder (LTTA), Grand Marais (GMATA), Gunflint Trail (GTA), and Grand Portage (GP).



Largest Ski Resort in the Midwest: Lutsen Mountains



America's Coolest Small
Town: Grand Marais

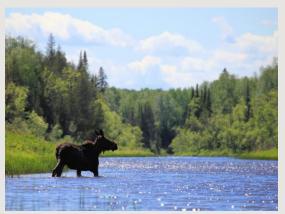




**Tallest Waterfall in MN:** High Falls at Grand Portage State Park

**Largest XC Trail System in North America:** Over 400KM groomed cross-country trails

## Attributes & Highlights...cont.



Highest Density of Moose: In Cook County, there are almost more Moose than year-round residents.



Most BWCAW Entry Points: Of the 87 entry points in the the BWCA, 43 are located in Cook County MN.



**3rd Largest Arts Economy in MN:** North House Folk
School & Grand Marais Art
Colony. Galleries. Artisans.



Lowest: Lake Superior

And the list goes on....

## Specific Goals

# Maintaining Individual Areas' Identity

Visit Cook County continues to work to strengthen each individual area brand while creating a Cook County brand of its own.



## Marketing Dollars

With combined lodging tax dollars and marketing efforts we can hire outside marketing and media relations firms and leverage more marketing power.

## Individual Tourism Associations

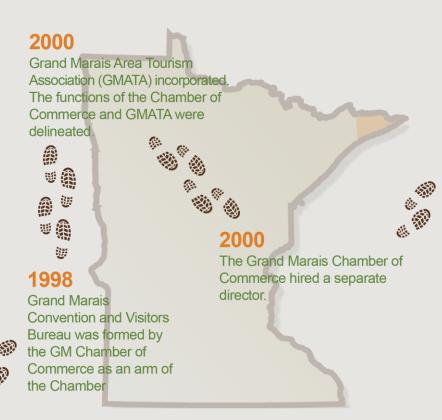
Visit Cook County administration seeks input on the seasonal marketing focus and helps identify the best utilization of the 1% event budget.

## History

The history of deliberately marketing the Arrowhead region as a tourism destination began with the Arrowhead Tourism Association in 1924.

# 1936 Gunflint Trail Tourism Association formed. 1993 Lutsen Tofte Tourism Association formed.

1993-94
Grand Marais Chamber of Commerce/Visitor
Center Board was formed.



#### June 2007

CCEVB (Cook County Events and Visitors Bureau) formed with implementation of a 1% addition to lodging tax collection and 1 – 3 % the recreation tax statute. The current tourism associations assigned a seat(s) on CCEVB Board, to coincide with the amount of tax revenue collected Lutsen Mountains voluntarily collected a maximum 3% recreation tax and the Grand Portage band was invited to contribute and participate.

a wo

(# #)

#### March of 2010

Gunflint Trail Association, Lutsen Tofte Tourism Association, Lutsen Mountains Corp., Grand Marais Area Tourism Association, CCEVB and Grand Portage combined efforts to create combined management team for to represent each individual tourism group. Board representatives were appointed and the new group worked on the details regarding staffing and business location. The existing staff was asked to interview for positions and hiring offers were made with the new organization – Visit Cook County.





#### The following reasons were identified as key:

- Less or no membership dues
- Sufficient staff to free-up time for business owners to focus on running their businesses
- Economy of scale—combined management with decreased overhead and more efficiency
- Rather than one director per organization, implementation of a larger and more specialized staff to develop and focus on specific skill sets
- More marketing dollars
- A combined voice allows for more political leverage especially at the county and state level

## Visit Cook County Organizational Structure



## Organizational Structure/ Board



2019-20
Board of
Directors
& Area of
Representation

Dave Seaton, Board Chair, GTA Jennifer Kennedy, Vice Chair, GMATA Dennis Rysdahl, LTTA, Past Chair Nancy Burns, LTTA, Secretary Charles Skinner, LMC, Treasurer Brian Sherburne, Grand Portage John Fredrickson, GTA Jim Vick, LTTA Thom McAleer, LTTA **Emily Haussner**, LTTA Mike Larson, LTTA Dave Tersteeg, GMATA Beth Kennedy, GMATA



Linda Kratt, Executive Director

Molly O'Neill, Administrative Manager

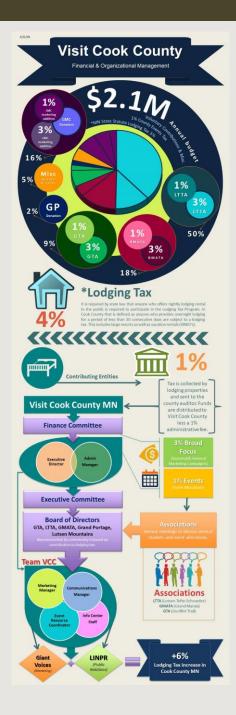
Maggie Barnard, Communications Manager

Kjersti Vick, Marketing Manager

Lily Nelson-Pedersen, Events Resource Coord.

Carah Thomas, Information Center Manager
Carolyn Higgins, Information Center-GM
Dan Helmerson, Information Center-GM
Chris Powell, Information Center-GM
Aaron Carlson, Information Center-GM
Bill Wehesler, Information Center-Tofte





#### Lodging Tax

Lodging businesses itemize the 1% event tax from the 3% lodging tax

- The 1% is paid directly to the County, who in turn pays Visit Cook County
- Businesses may pay monthly, quarterly, or annually
- Businesses are held accountable and lodging tax amounts can be approximated/verified by sales tax paid

Each association (per their Bylaws) has the discretion to distribute the 3%. The County holds a 1% administrative fee for handling the disbursements. The Executive Director is required to report annually to the County Commissioners regarding the use of the 1% event portion of the tax.

## **Cook County Chamber** of Commerce

- Advocacy
- Public policy
- Economic development
- Networking
- Talent development



A Strong Cook County Economy

#### **Visit Cook County**

- Tourism marketing
- Brand awareness
- Social media
- Public relations
- Advertising
- Event promotion
- Visitor Information Centers





- The events budget is 1% of the 4% lodging tax collection
  - Lutsen Mountains and Grand Portage voluntarily contribute additional funds
- This 1% tax statute provides flexibility for funding tourism initiatives that are not marketing related such as events and activities that enhance visitor experiences
- VCC works in collaboration with event stakeholders to produce events as our staffing capacity is small

- Some events are only funded by the association that hosts the event:
  - Lutsen 99er is funded by Lutsen Mountains and LTTA
  - Boundary Waters Expo is funded by GTA
  - Moose Madness is funded by GMATA
- Grand Marais is the community with the most event and festival identity. The GMATA board offers, by annual application process, \$13,000 in marketing grants to non-profit organizations

Some events have allocations from each board (example: The

Lake Superior Storm Festival)



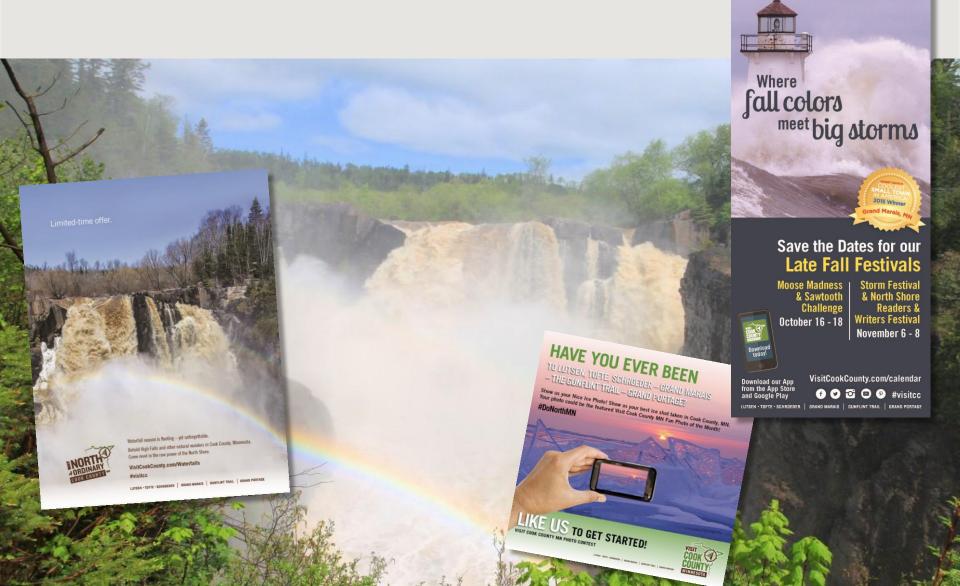




Some events bolster our greater marketing initiatives.



Some events bolster seasonal events



## Marketing-It's What We Do Best!

#### Our Marketing Partners







### Marketing

**Transit Shelter Takeovers** 

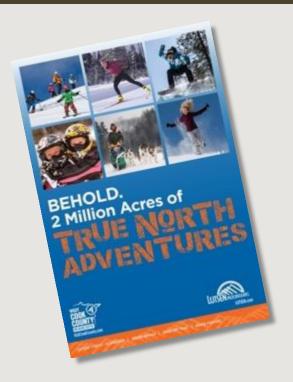


Marketing Excellence Award



Marketing







## **Partnerships**

**Creative Execution Lutsen Mountains** 



## Social Media #donorthmn

#### Facebook

- @VisitCookCountyMN
- @GrandMaraisMN
- @Lutsen-Tofte
- @GunflintTrailAssociation

#### **Twitter**

- @CookCoVisitor
- @GrandMaraisMN
- @Lutsen\_Tofte

#### Instagram

- @DoNorthMN

#### YouTube

- @visitcookcounty

